



**Australian Government**

**Assessment Requirements for  
HLTAADV003 Support the rights and  
needs of clients in the justice system**

**Release: 1**

# Assessment Requirements for HLT AADV003 Support the rights and needs of clients in the justice system

## Modification History

Not applicable.

## Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- support three different Aboriginal and/or Torres Strait Islander clients in the justice system, and consistently:
  - communicate in culturally safe ways
  - use positive and respectful communication with clients and justice organisation workers
- for each of the three clients:
  - advocate on behalf of the client to the justice organisation
  - negotiate at least one conflict situation
  - provide information and advice to the client about ways to support each of the following while involved in the justice system:
    - physical wellbeing
    - social and emotional wellbeing
- for one justice organisation, review existing cultural safety practices and provide a brief written or verbal report on:
  - potential issues arising from current practice
  - ways that practices could be improved.

## Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- organisational procedures for maintaining confidentiality of client information
- basic aspects of the Australian criminal justice system and the fundamental roles of:
  - commonwealth and state or territory governments
  - law enforcement
  - court system
  - corrections
- overview of the key stages of the criminal justice process and different types of support that may be needed at each stage
- different types of correctional facilities and their operating structures and philosophies

- responsibilities and role boundaries of different individuals involved in the health care of clients in the justice system:
  - medical practitioners
  - Aboriginal and/or Torres Strait Islander health workers and practitioners
  - community services workers
  - officers of the court
  - corrections staff
- the importance of cultural safety for Aboriginal and/or Torres Strait Islander clients in the justice system, and:
  - definitions of cultural safety including definitions expressed by current national, and local state or territory Aboriginal and/or Torres Strait Islander health and cultural safety strategies including government and non-government
  - cultural safety and communication protocols that apply generally and within the local community
  - constraints to cultural safety when Aboriginal and/or Torres Strait Islander clients are in the justice system
  - practical ways that cultural safety can be provided to clients in the justice system
- communication techniques that support effective advocacy in the justice system
- types of challenges for advocacy when clients are in the justice system:
  - limited access to, and communication with, clients
  - attitudes of individuals in the justice organisation
  - insensitivity to cultural difference
  - systemic issues which inhibit advocacy activities
- how client health care options may be impacted and limited when in the justice system:
  - availability of services
  - availability of professional expertise
  - limited opportunities for holistic care
  - geographical constraints
  - limitations on contact with family and community
- ways to support own physical, social and emotional wellbeing when working with clients in the justice system
- cultural safety in the justice system:
  - historical background
  - types of issues that arise
  - individual and systemic barriers to change
  - ways that change can be promoted and achieved.

## Assessment Conditions

Skills can be demonstrated through:

- work activities completed within an Aboriginal and/or Torres Strait Islander health service, or
- simulations and case studies completed within a training organisation, based on comprehensive information about clients and actual or simulated justice organisations.

Assessment must ensure the use of:

- interaction with Aboriginal and/or Torres Strait Islander clients and justice organisation workers either through actual work activities or simulations
- information about the structure and operating procedures of justice organisations
- organisational procedures for maintaining confidentiality of client information.

Assessors must satisfy the Standards for Registered Training Organisations requirements for assessors, and:

- be an Aboriginal and/or Torres Strait Islander person who has applied the skills and knowledge covered in this unit of competency through experience working as an Aboriginal and/or Torres Strait Islander health worker or practitioner, or
- be a registered health practitioner or an advocate with experience relevant to this unit of competency and be accompanied by, or have assessments validated by, an Aboriginal and/or Torres Strait Islander person.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=ced1390f-48d9-4ab0-bd50-b015e5485705>