



**Australian Government**

# **SIT30316 Certificate III in Guiding**

**Release 1**

## SIT30316 Certificate III in Guiding

### Modification History

Not applicable.

### Qualification Description

This qualification reflects the role of individuals who use a range of well-developed guiding skills combined with a substantial depth of subject matter knowledge to deliver tours. They work with some independence and under limited supervision using discretion and judgement to resolve problems.

This qualification provides a pathway to work as a guide in many tourism industry sectors. Guides at this level usually work in particular areas or sites, including attractions, cultural and heritage sites, tourist precincts, marine and national parks, wineries, or on board day or extended cruise vessels.

Possible job titles include:

- cultural guide
- heritage guide
- historical guide
- interpretive guide
- museum guide
- nature-based site guide
- site guide
- tour guide
- walking guide
- winery guide.

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

### Entry Requirements

There are no entry requirements for this qualification.

## Packaging Rules

13 units must be completed:

- 9 core units
- 4 elective units, consisting of:
  - 2 units from the list below
  - 2 units from the list below, elsewhere in the SIT Training Package, or any other current Training Package or accredited course.

The selection of electives must be guided by the job outcome sought, local industry requirements and the complexity of skills appropriate to the AQF level of this qualification.

### Core units

HLTAID003	Provide first aid
SITTGDE002	Work as a guide
SITTGDE004	Lead tour groups
SITTGDE005	Prepare and present tour commentaries or activities
SITTGDE006	Develop and maintain the general and regional knowledge required by guides
SITXCCS006	Provide service to customers
SITXCOM002	Show social and cultural sensitivity
SITXWHS001	Participate in safe work practices
SITXWHS002	Identify hazards, assess and control safety risks

### Elective units

#### Communication and Teamwork

SITXCOM004	Address protocol requirements
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#### Environmental Sustainability

BSBSUS201	Participate in environmentally sustainable work practices
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#### Finance

SITXFIN001	Process financial transactions
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#### Food and Beverage

SITHFAB002	Provide responsible service of alcohol
SITHFAB009	Conduct a product tasting for alcoholic beverages
SITHFAB012	Provide advice on Australian wines
SITHFAB014	Provide table service of food and beverage
SITXFSA001	Use hygienic practices for food safety

### **Guiding**

SITTGDE001	Interpret aspects of local Australian Indigenous culture
SITTGDE003	Provide arrival and departure assistance
SITTGDE007	Research and share information on Australian Indigenous cultures
SITTGDE008	Prepare specialised interpretive content on flora, fauna and landscape
SITTGDE009	Prepare specialised interpretive content on marine environments
SITTGDE010	Prepare specialised interpretive content on cultural and heritage environments

### **Human Resource Management**

SITXHRM001	Coach others in job skills
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### **Languages other than English**

SITXLAN002	Conduct routine oral communication in a language other than English
SITXLAN003	Conduct oral communication in a language other than English
SITXLAN004	Conduct complex oral communication in a language other than English
SITXLAN005	Read and write information in a language other than English
SITXLAN006	Read and write documents in a language other than English

**Merchandising and Sales**

SIRXMER201	Merchandise products
SIRXSLS201	Sell products and services
SIRXSLS002A	Advise on products and services

**Tourism Sales and Operations**

SITTTSL002	Access and interpret product information
SITTTSL004	Provide advice on Australian destinations

**Working in Industry**

SITTIND001	Source and use information on the tourism and travel industry
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**Qualification Mapping Information**

SIT30513 Certificate III in Guiding

**Links**

Companion Volume Implementation Guide: - <http://www.serviceskills.com.au/resources>