



**Australian Government**

# **SISCAQU019 Supervise patron safety in aquatic locations**

**Release: 1**

# SISCAQU019 Supervise patron safety in aquatic locations

## Modification History

Not applicable.

## Application

This unit describes the performance outcomes, skills and knowledge required to supervise the safety of patrons in indoor or outdoor, built or natural swimming venues.

This unit applies to aquatic venues used by members of the public including those operated by commercial, not-for-profit, community and government organisations.

It has particular application to lifeguards but can apply to other workers required to supervise aquatic venues, patrons and activities. They use discretion and judgement to manage risk, problems and emergencies when they arise, guided by established organisational procedures.

The skills in this unit must be applied in accordance with Commonwealth and State or Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

## Pre-requisite Unit

Nil

## Competency Field

Aquatics

## Unit Sector

Community Recreation

## Elements and Performance Criteria

### ELEMENTS

*Elements describe the essential outcomes.*

1. Determine supervision requirements.

### PERFORMANCE CRITERIA

*Performance criteria describe the performance needed to demonstrate achievement of the element.*

1.1. Identify supervision requirements and techniques specific to the venue, patrons, activity and equipment.

1.2. Identify environmental and site hazards and adapt supervision to account for these.

1.3. Provide clear information about safety rules to staff and

- activity leaders to promote compliance and safety.
2. Monitor and maintain safety of patrons.
    - 2.1. Use scanning and patrolling strategies to monitor patron activity and behaviour in venue areas and in the water.
    - 2.2. Monitor parent or carer supervision of children according to organisational supervision and risk management procedures.
    - 2.3. Monitor activity of patrons at risk and those with special needs, according to organisational supervision and risk management procedures.
    - 2.4. Identify hazardous patron behaviours that pose a risk to the individual and other patrons.
    - 2.5. Inform patrons of unsafe behaviour and clearly, courteously and constructively provide information about safety rules to support compliance and safety.
  3. Identify and report emergency situations.
    - 3.1. Identify emergency situations and assess promptly to convey essential response actions.
    - 3.2. Report promptly to appropriate personnel according to organisational emergency response procedures.

## Foundation Skills

*Foundation skills essential to performance in this unit, but not explicit in the performance criteria are listed here, along with a brief context statement.*

<b>SKILLS</b>	<b>DESCRIPTION</b>
Reading skills to:	<ul style="list-style-type: none"> <li>• interpret detailed familiar organisational procedures for venue supervision, risk management of patron safety and emergency response.</li> </ul>
Oral communication skills to:	<ul style="list-style-type: none"> <li>• use clear and unambiguous verbal and non-verbal communications to make intent known.</li> </ul>
Problem-solving skills to:	<ul style="list-style-type: none"> <li>• resolve diverse and unexpected safety incidents promptly and decisively.</li> </ul>

## Unit Mapping Information

Supersedes and is not equivalent to SISCAQU006 Supervise clients in aquatic locations.

## Links

Companion Volume implementation guides are found in VETNet - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=1ca50016-24d2-4161-a044-d3faa200268b>

