



Australian Government

Assessment Requirements for ICTSAS602 Implement change management processes

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with ICT Information and Communications Technology Training Package Version 6.0.

Performance Evidence

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

- identify and plan Information and Communications Technology (ICT) system changes on at least one occasion.

In the course of the above, the candidate must:

- implement, monitor and review ICT system changes, including:
 - applying guidelines and policies to the change management process
 - maintaining required version control
 - maintaining compliance with existing accessibility and other policies.

Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- major change management principles
- functions and features of industry standard information technology systems
- internet and internetworking architecture
- principles and structure of performance benchmarking
- server access security procedures and general security issues relating to required operating system
- industry standard methods of communicating change to stakeholders
- organisation's policies and procedures that may impact on implementing change management tasks.

Assessment Conditions

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry.

This includes access to:

- special purpose tools, software packages, equipment and materials required to implement a change management process
- international standards relating to implementing change management tasks.
- operational data
- organisation's analysis data
- organisational planning guidelines
- version control guidelines.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=a53af4e4-b400-484e-b778-71c9e9d6aff2>