



Australian Government

Assessment Requirements for BSBFRA404 Manage a multiple-site franchise

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with BSB Business Services Training Package Version 1.0.

Performance Evidence

Evidence of the ability to:

- determine, implement and review a management strategy for all sites
- document and monitor plans for all sites
- document interventions for all sites.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- identify work health and safety (WHS) requirements:
 - specific to nature and type of franchise
 - generic to all workplaces
- outline legislation, codes of practice and national standards relevant to franchising
- explain franchise specific obligations as per franchise agreement
- outline important points in managing a multiple site franchise.

Assessment Conditions

Assessment must be conducted in a safe environment where evidence gathered demonstrates consistent performance of typical activities experienced in the management and leadership – franchising field of work. This includes access to:

- business documentation
- feedback from franchisor and managers or supervisors
- office equipment and resources.

Assessors must satisfy NVR/AQTF assessor requirements.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=11ef6853-ceed-4ba7-9d87-4da407e23c10>